

fiserv.

July 12, 2022

Subject: Surcharging -IMMEDIATE ACTION REQUIRED

RE: Merchant Account Number Ending in [REDACTED]

Dear Valued Customer,

[REDACTED] is a Merchant Services Processing partner of Fiserv. Fiserv is a global provider of financial services technology.

Fiserv has conducted an audit and found that your merchant account has assessed a Surcharge Fee on card transactions within the last 8 months. Your merchant processing account is not enrolled with an approved surcharge solution.

Remediation: Please contact your merchant service provider or the customer service number listed on your monthly merchant processing statement to discuss an approved surcharge solution.

If you continue to Surcharge as of October 2022, all transactions submitted with a surcharge will receive an invalid surcharge/decline message.

It is imperative that you comply to avoid disruption with your merchant processing account.

If you have already discontinued surcharging, then no action is required.

Thank you for your assistance in resolving this matter.

Yours Sincerely,

First Data Merchant Services, LLC