

SWIPE4FREE
PUALES
PRICING

## Keep your merchants compliant! Keep your merchants in business!

## A TRULY TRANSPARENT CASH DISCOUNT SOLUTION!

Major credit card brands are cracking down on the standard method of cash discounting and issuing fines to merchants across the U.S. stating that the current practice is actually a form of non-compliant surcharging. Their claim is that merchants are only applying a percentage increase in card sales under the current method of cash discounting by issuing a "Non-Cash Adjustment" during the transaction as well as on the receipt and that there is no proof of a discount being applied to cash sales during a transaction or on a receipt.

According to Visa and Mastercard's cash discounting compliancy rules, cash discounting must be a discount from the listed price provided by a merchant for cash paying customers. Simply put, a merchant's listed price of goods and services should actually be the "card price". A merchant with signage stating that there is already a discount applied to the price of their goods and services and that the discount is voided on card sales is actually non-compliant under Visa and Mastercard's ruling.



## fiserv.

July 12, 2022

Subject: Surcharging -IMMEDIATE ACTION REQUIRED
RE: Merchant Account Number Ending in $\square$
Dear Valued Customer,

## financial services technology.

Fiserv has conducted an audit and found that your merchant account has assessed a Surcharge Fee on card transactions within the last 8 months. Your merchant processing account is not enrolled with an approved surcharge solution.
Remediation: Please contact your merchant service provider or the customer service number listed on your monthly merchant processing statement to discuss an approved surcharge solution.

If you continue to Surcharge as of October 2022, all transactions submitted with a surcharge will receive an invalid surcharge/decline message.

It is imperative that you comply to avoid disruption with your merchant processing account.
If you have already discontimued surfchatging, then no action is required
Thank you for your assistance in resolving this matter.
Yours Sincerely,
First Data Merchant Services, LLC

Furthermore, a surcharge amount cannot exceed 4\% or the MDR Rate (Merchant Card Acceptance Rate), whichever is lower. Simply put, a merchant cannot charge their customers more than what rates / effective rate they are being charged by their processor.

Processors and card brands are now sending warning letters to merchants threatening to disrupt their processing accounts if they do not change their current method of cash discounting. One particular major card brand is even visiting merchants directly via secret shoppers and in some cases calling the merchants directly asking about their cash discounting / surcharging programs resulting in fines of a minimum of $\$ 5,000$ and maximum of $\$ 85,000$.

## NO MORE NON-CASH ADJUSTMENTS!

Swipe4Free's Dual Pricing program allows merchants to offer two different transaction amounts to customers paying with cash versus paying with a credit card. The two separate prices are clearly displayed on both the terminal and PIN pad clearly showing the customer the discount applied when paying with cash. If a customer chooses to pay with a credit card the discount is not applied during the transaction. The customer is also shown the discount as a separate line item on their receipt whether they pay with cash or card making the transaction a truly transparent and compliant cash discount transaction.

